5 POINT AG

Security Statement

For his teamspace services the manufacturer 5 POINT AG ('5 POINT') utilizes some of the most advanced technology for Internet security available today. Each team can choose three different security levels for its work, so every team leader can enhance security for his team's work ever further. All teams and individual logins/accounts are kept separated at all times. Secure Socket Layer (SSL) technology optionally protects your information using both server authentication and data encryption, ensuring that your data is safe, secure, and available only to registered users.

5 POINT provides each user with a unique user name and password for each of his team memberships. All passwords are secret, only known to the user himself. Only he can successfully request his login, because it is sent to his e-mail account only.

Both for users and outside intruders it is technically not possible to access a team that they are not assigned to as members, if they don't know the proper login. Plus, teamspace automatically logs all activities inside a team. This "system protocol" of each team is accessible for the leaders of the team only. Access to the back end of teamspace systems with customer data on it is limited to a chosen group of long-term employees of 5 POINT. Currently this group consists of only five people. We do not employ third party technicians or developers to do works on customer systems. Each activity of our technicians is also logged and monitored by 5 POINT's senior management.

Since the installation of the first teamspace server for BMW at the start of 2001, we didn't have one successful attack by either hackers or other intruders.

All data is secured each day in a separate backup, which is then stored for seven days. All teamspace servers have mirrored discs (Raid 1) with the exact same data on it. Should one disc fail, the other one takes over immediately. All servers are located in a high-security data center in Germany, which is certified according to ISO 9001:2000. The center is secured against all kinds of natural disaster, power outages and unauthorized intruders from the outside.

The data center is directly connected to an own lightning fast European Gigabit backbone. This backbone has direct high-speed connections to all mayor providers and is accessible even if up to 60% of the technique involved fails. 5 POINT AG ensures all customers 99% availability throughout a year and thus can provide secure and reliable hosting.

Alternatively to using a teamspace server each client has the option to have his teamspace system hosted on a separate server, provided and serviced either by us or the client himself. In these cases separate firewalls with individual rules and other individual security settings can be included.

Best regards

Management of the
5 POINT AG